

SOCIT QUESTIONING MODEL

SITUATION

UNCOVER: background or facts about the current situation FOCUS: research the facts prior to the meeting

OUTCOMES

UNCOVER: desired expectations, outcomes and results FOCUS: gain commitment to outcomes you can provide

CHALLENGES

UNCOVER: current or future problems FOCUS: discover passive needs you can address

IMPACT

UNCOVER: impact of ignoring need or achieving outcomes FOCUS: increase risk or reward in areas of (your) strength

TRIAL

UNCOVER: reaction to your ideas or potential solutions FOCUS: gain agreements in principle to solution parts

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